

IP Phone Features and Packages



IP Phone Features

Centered around OneStream Networks' hosted IP telephony service are advanced IP voice features that power endless business benefits. IP handset features are available in bundled packages as well as individually in order to offer your business maximum flexibility and capability in addressing company and employee needs. A short list of features are below:

Individual User Functions

4 Digit Dialing	Hold in Queue
Call Transfer	Caller ID
Call Park	Call Waiting
Call Pick-up	Call Forward
Hold	Mute
	Redial

Group Multi-User Functions

Multi-Option Auto Attendants	Virtual Voice Mail
On-going Updates & Changes	Call Center ACD/ Custom Hunt Groups
PC Based Receptionist Console	Round Robin
Coordinated Numbering Plans	Top to Bottom
Custom Line Appearances	Bottom to Top
	Longest Idle, Ring All, Ring All Idle

IP Phone User Feature Packages

IP Basic Feature Pack \$19.95/month/user

- IP User Seat License
- 3 or 4-digit extension number
- Multiple Line Appearances
- Business Phone Features
- Unlimited Local and On-Net Calling Worldwide
- 3 or 4 digit Coordinated Dialing Worldwide
- Conference Calling up to 4 parties

IP Basic Plus Feature Pack \$24.95/month/user

- IP User Seat License
- 3 or 4-digit extension number
- Multiple Line Appearances
- Business Phone Features
- Unlimited Local and On-Net Calling Worldwide
- 3 or 4 digit Coordinated Dialing Worldwide
- Conference Calling up to 4 parties
- Voice Mailbox with Message Waiting Indication
- Basic Web Portal

IP Office Feature Pack \$34.95/month/user

- IP User Seat License
- 3 or 4-digit extension number
- Multiple Line Appearances
- Business Phone Features
- Unlimited Local and On-Net Calling Worldwide
- 3 or 4 digit Coordinated Dialing Worldwide
- Conference Calling up to 4 parties
- Voice Mailbox with Message Waiting Indication
- Unified Messaging (voice mail to email)
- Enhanced Web Portal with Find-Me-Follow-Me

IP Office Plus Feature Pack \$54.95/month/user

- IP User Seat License
- 3 or 4-digit extension number
- Multiple Line Appearances
- Business Phone Features
- Unlimited Local and On-Net Calling Worldwide
- 3 or 4 digit Coordinated Dialing Worldwide
- Conference Calling up to 4 parties
- Voice Mailbox with Message Waiting Indication
- Unified Messaging (voice mail to email)
- Enhanced Web Portal with Find-Me-Follow-Me
- 1,000 Minutes Domestic and Canadian Long Distance

IP System Value-Added Optional Features

- Direct Inward Dial (DID) Numbers \$2.00/month/user
- Microsoft Outlook Integration \$3.95/month/user
- Automated Attendant \$2.00/month/user

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